

Roadrunner Community Exploration:
General Services Edition

To acquaint yourself with services and resources available to you as a student, use this guide to help you create your own personalized resource toolkit. For every answer you find, including the weblink to that website so you can quickly refer to it when the time comes during your academic career. You can use [this UTSA webpage for *Information for Students*](#) to help you get started.

Additionally, [here is a weblink to the UTSA campus maps](#) to help you get a sense of where the buildings are on campus and orient yourself.

I. Counseling and Mental Health Services

- a. Write your own description of this service. What can you use them for?
- b. How do you get emergency help from Counseling Services during business-hours? What about during afterhours?
- c. When calling counseling services, what are some recommended tips for your phone triage?
- d. What kind of assessments does counseling services offer?
- e. What building are they located in on Main Campus and Downtown Campus?
- f. How can you connect with *UTSA Counseling and Mental Health Services* on social media?

II. Library Services

- a. Write your own description of this service. What can you use them for?
- b. What are some the services and tools they offer?
- c. Besides checking out books, what kind of tech gear can you also check out?
- d. What are their late return policies on books and tech gear?
- e. What building are they located in on Main Campus and Downtown Campus?
- f. How can you connect with *UTSA Libraries* on social media?

III. Student Health Services (SHS)

- a. Write your own description of this service. What can you use them for?
- b. How do you make an appointment online?
- c. What are health education services, programs, and outreach activities they provide to promote a healthy lifestyle among UTSA students?
- d. What are their instructions for emergencies?
- e. What building are they located in on Main Campus and Downtown Campus?

- f. How can you connect with *UTSA Student Health Services* on social media?
- IV. **Tomás Rivera Center (TRC)**
- a. Write your own description of this service. What can *you* use them for?
 - b. What are the three main departmental services they offer for students?
 - c. What are the eight categories for online academic resources they have available for your use?
 - d. What is “SI”?
 - e. What are the four tutoring services TRC has available for you to use?
 - f. What building are they located in on Main Campus and Downtown Campus?
 - g. How can you connect with the *Tomás Rivera Center* on social media?
- V. **One Stop Enrollment Center**
- a. Write your own description of this center. What can you use them for?
 - b. What are some important upcoming Financial Aid deadlines coming up that might impact you?
 - c. What is the “General Scholarship Application”? How do you complete one? When is it due?
 - d. What are their six tips to get you ready for course registration?
 - e. What building are they located in on Main Campus and Downtown Campus?
 - f. How can you connect with *UTSA OneStop* on social media?
- VI. **Career Center**
- a. Write your own description of this center. What can you use them for?
 - b. What is LinkedIn Learning?
 - c. The Career Center has 45+ resources. What are five that you think would be most helpful to you?
 - d. What Career Community do you think you will be housed in?
 - e. What building are they located in on Main Campus and Downtown Campus?
 - f. How can you connect with UTSA Career Center on social media?
- VII. **Campus Recreation**
- a. Write your own description of this center. What can you use them for?
 - b. What are the four main facilities that make up Campus Recreation?

- c. What are some of their “General Facility Policies”?
- d. What kind of services and opportunities are offered as part of their Fitness and Wellness program?
- e. What building are they located in on Main Campus and Downtown Campus?
- f. How can you connect with *Campus Recreation* on social media?

VIII. The Judith G. Gardner Center for Writing Excellence

- a. Write your own description of this center. What can you use them for?
- b. How do you make an appointment with them?
- c. What are the categories they list for “Helpful Handouts”?
- d. What are the categories they list for “Useful Links”?
- e. What building are they located in on Main Campus and the Downtown Campus?
- f. How can you connect with them on social media?